

# Frequently Asked Questions for Wilmington’s New Castle Airport (ILG)

## 1. What are the Airport Operations office hours?

Monday through Friday 8:00 a.m. to 4:00 p.m.

## 2. How do I get to Wilmington’s New Castle Airport?

### Heading South from I-95 (Wilmington)

Take Exit 5A to Route 141 South. After the 4<sup>th</sup> light, bear right. New Castle Airport will be on the right hand side.

### Heading South from I-495

Take Exit 1 to Route 13 South. New Castle Airport will be on the right hand side.

### Heading North from I-95

Take Exit 5A to Route 141 South. After the 4<sup>th</sup> light, bear right. New Castle Airport will be on the right hand side.

### Heading North from Dover

Take Route 1 North. Route 1 North becomes Route 13 North. Continue on Route 13 North. The Airport will be on the left hand side.

## 3. What are the FBOs’ (Fixed Based Operators) contact numbers?

AeroTaxi	(302) 328-3430
Aeroways	(302) 324-9970
Atlantic Aviation	(302) 328-9695
Dassault Falcon Jet	(302) 322-7000

## 4. Where are the FBOs located?

### **Aero Taxi**

### Heading South from I-95 (Wilmington)

Take Exit 5A to Route 141 South. After the 4<sup>th</sup> light, bear right. New Castle Airport will be on the right hand side. Go ½ mile south of the terminal and turn right at the end of the fence line (you will see a sign). Aero Taxi is located another ½ mile on your right.

### Heading South from I-495

Take Exit 1 to Route 13 South. New Castle Airport will be on the right hand side. Go ½ mile south of the terminal and turn right at the end of the fence line (you will see a sign). Aero Taxi is located another ½ mile on your right.

### Heading North from I-95

Take Exit 5A to Route 141 South. After the 4<sup>th</sup> light, bear right. New Castle Airport will be on the right hand side. Go 1 mile south of the terminal and turn right at the end of the fence line (you will see a sign). AeroTaxi is located another 1 mile on your right

### Heading North from Dover

Take Route 1 North. Route 1 North becomes Route 13 North. Continue on Route 13 North. The Airport will be on the left hand side. Go 1 mile south of the terminal and turn right at the end of the fence line (you will see a sign). Aero Taxi is located another 1 mile on your right.

## **Aeroways**

### Heading South from I-95 (Wilmington)

Take Exit 5A to Route 141 South. After the 4<sup>th</sup> light, bear right. Entrance to Aeroways is less than a mile on the right hand side.

### Heading South from I-495

Take Exit 1 to Route 13 South. New Castle Airport and the Aeroways entrance will be on the right hand side.

### Heading North from I-95

Take Exit 5A to Route 141 South. After the 4<sup>th</sup> light, bear right. Entrance to Aeroways is less than a mile on the right hand side.

### Heading North from Dover

Take Route 1 North. Route 1 North becomes Route 13 North. Continue on Route 13 North. New Castle Airport and the Aeroways entrance will be on the left hand side.

## **Atlantic Aviation**

### Heading South from I-95 (Wilmington)

Take Exit 5A to Route 141 South. After the 4<sup>th</sup> light, bear right. New Castle Airport will be on the right hand side. Go 1 mile south of the terminal and turn right at the end of the fence line (you will see a sign). Atlantic Aviation is located another mile on your right.

### Heading South from I-495

Take Exit 1 to Route 13 South. New Castle Airport will be on the right hand side. Go 1 mile south of the terminal and turn right at the end of the fence line (you will see a sign). Atlantic Aviation is located another 1 mile on your right.

### Heading North from I-95

Take Exit 5A to Route 141 South After the 4<sup>th</sup> light, bear right. New Castle Airport will be on the right hand side. Go a mile south of the terminal and turn right at the end of the fence line (you will see a sign). Atlantic Aviation is located another mile on your right.

### Heading North from Dover

Take Route 1 North. Route 1 North becomes Route 13 North. Continue on Route 13 North. The Airport will be on the left hand side. Go a mile south of the terminal and turn right at the end of the fence line (you will see a sign). Atlantic Aviation is located another mile on your right.

### **Dassault Falcon Jet**

### Heading South from I-95 (Wilmington)

Take Exit 5A to Route 141 South. After the 4<sup>th</sup> light, bear right. Entrance to DFJ is less than mile on right hand side.

### Heading South from I-495

Take Exit 1 to Route 13 South. New Castle Airport and the DFJ entrance will be on the right hand side.

### Heading North from I-95

Take Exit 5A to Route 141 South. After the 4<sup>th</sup> light, bear right. Entrance to DFJ is less than mile on right hand side.

### Heading North from Dover

Take Route 1 North. Route 1 North becomes Route 13 North. Continue on Route 13 North. New Castle Airport and the DFJ entrance will be on the left hand side.

### **5. Do you have flight schools located at New Castle Airport?**

There are two flight schools located at New Castle Airport:

Delaware Aviation Center (302) 328-5698 (small aircraft)

Flight Safety International (302) 221-5100 (corporate jet training)

### **6. Do you have commercial flights from New Castle Airport?**

Skybus Airlines offers flights to Columbus, OH and Greensboro, NC. For more information go to [www.skybus.com](http://www.skybus.com) and click on Philly/Wilmington.

### **7. How do I check if a scheduled Skybus Airlines flight is arriving or departing on time?**

Go to [www.skybus.com](http://www.skybus.com) and click on flight status.

**8. Can you give me the number for the FAA Air Traffic Controllers in the Tower?**

No. However, if you would like to speak with the FAA Tower Manager, please call (302) 324-0265.

**9. If I have a private aircraft arriving after normal business hours, how will I be able to locate my party through the Airport Operations Department?**

After normal business hours, please call (302) 229-6315.

**10. I need to find a client that has arrived on a private jet, but I don't have an aircraft registration number. Can you locate the individual for me?**

In order for Operations staff to assist with locating an aircraft landing at the airport, they must have an aircraft registration number. It is suggested that you request that from your client prior to their arrival.

**11. I have been contracted to do work at New Castle Airport and the project will take less than a month. Will I need a badge?**

Yes. Anyone operating inside the airport's perimeter fence line will need an Operations Department issued identification badge.

**12. How do I apply for a job at the airport?**

The DRBA seeks applications from interested candidates for the Operations Department when positions are available. You may pick up an application at the airport terminal or apply online at [www.drba.net](http://www.drba.net). If you are seeking potential employment with a business located on the airport, you must contact that business directly.

**13. Does the New Castle Airport conduct tours?**

No. TSA regulations prohibit tours at this time.

**14. May I park my vehicle overnight at the airport if I am renting a car or flying with an airline?**

Yes. If you leave your personal vehicle at the airport, make sure that the rental car agency or airline has all your pertinent information, such as your name, contact number, license number, and the year, make and model of the personal or rental car. Vehicles not registered with the rental car agencies or the airport operations department will be towed at the owner's expense.

**15. I have a charter coming to your airport but I am not sure if your runways are long enough for the aircraft.**

It is the determination of the aircraft's crew whether airport runways are capable of supporting the operation of that aircraft. There are numerous FAA publications that contain the airports' airfield data, which the crew can utilize to make that determination. Information for New Castle Airport is listed under the airport's location identifier **KILG**.

**16. I am a client of an airport tenant. How do I get to their location if I do not have access to the gate that leads to their facility?**

You will need to contact the tenant and s/he will escort you to the facility. **(Vendors and visitors are not issued badges with access to the airport facilities within the fence line.)**